EXHIBITOR PORTAL GUIDE

79th Annual Meeting Canadian Urological Association

June 29 – July 1, 2024 Victoria, BC, Canada



For Registration inquiries contact Kena Siu at registration@cua.org

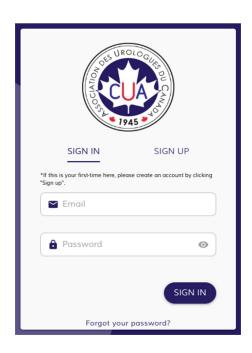


Sign In

IMPORTANT: We recommend that you use one of the following browsers: Chrome, Firefox, IE11+, Edge, Safari 9.1+, Opera, Android Browser 4.4+, to avoid experiencing problems.

The Registration Manager provided the email to the Sponsor/Exhibitor Admin with which your company must sign in.





Your Dashboard

Manage Sponsors & Exhibitors
This is the Exhibitor Portal. You can update your Company's profile, register participants, add the onsite staff and purchase more registrations and networking tickets.

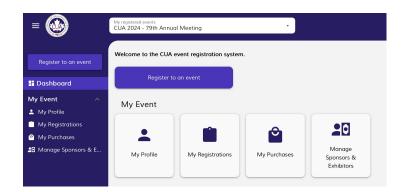
My Profile

It's related to your personal profile and NOT the company.

If you wish to register as an individual attendee and your company is covering your registration go to the Exhibitor Portal.

If you wish to register on your own, please send an email to registration@cua.org with your request

registration@cua.org with your request so you'll be able to see the registration products when clicking on "Register to an event".



My Registrations

Will show the products you have purchased if you registered as an individual attendee by clicking on "Register to an event".

My Purchases

You will see the products you have purchased as an individual.

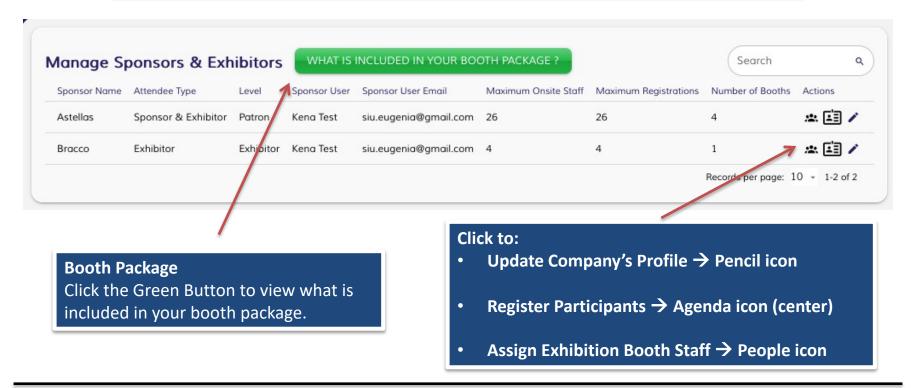
To see the purchases you have done for your company, they are under the Exhibitor portal (Manage Sponsors & Exhibitors).



Exhibitor Portal Overview

On the Dashboard, click on "Manage Sponsors & Exhibitors".

Manage Sponsors & Exhibitors = Exhibitor Portal Summary view of your company's package



STEP 1 | Update your Company Profile

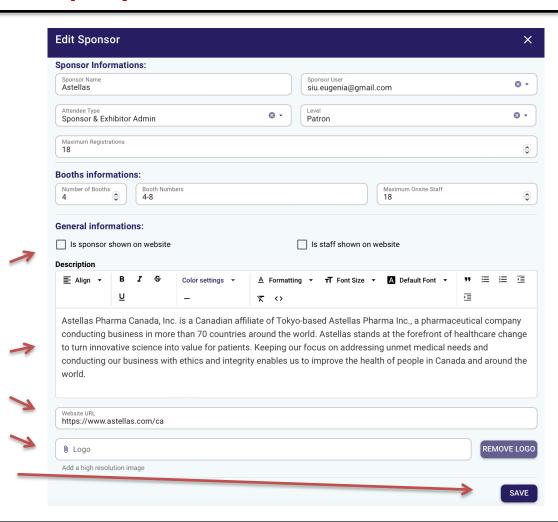
1. Click on the Pencil Icon

In the pop-up window you will see the Sponsor/Exhibitor Information.

Details about the package your company purchased.

Follow these steps:

- Under "General Information"
 Click the check boxes if you want the information to be displayed in our website.
- 2. Enter a brief description of your company.
- Enter the website URL.
- Upload a high-quality image logo (Note: you will see the image only after clicking "Save").
- 5. Click "Save".





https://cuameeting.org/sponsorship-exhibits



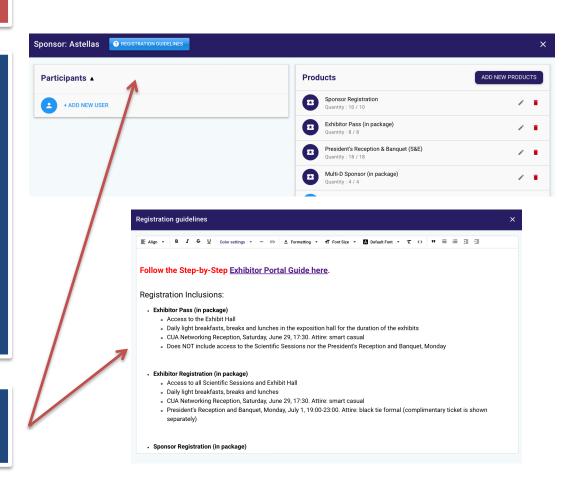
STEP 2a | Register your participants

1. Click on the Agenda Icon

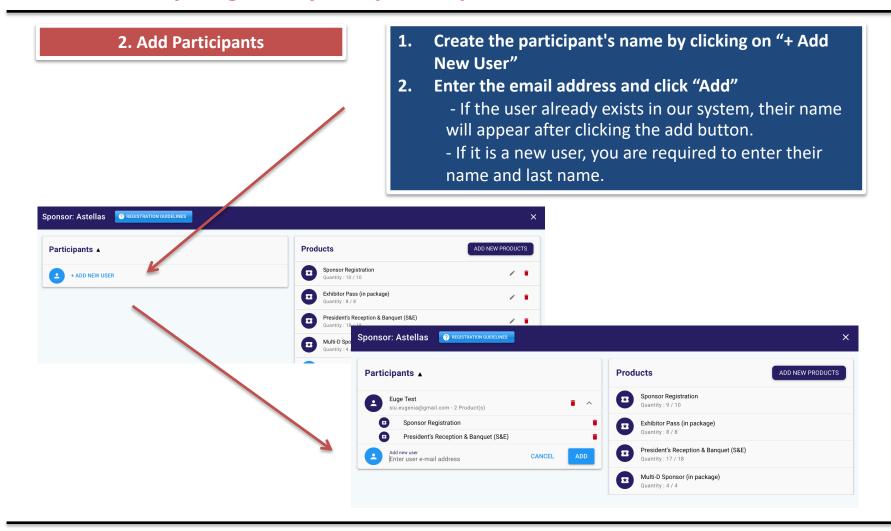
In the pop-up window you will see two columns:

- Products: the list of products
 your company is eligible to.
 The quantities at the bottom of
 each product show how many
 products you can assign (number
 on the left) and how many you
 have available in total (number on
 the right).
- <u>Participants</u>: you will enter the names of the participants attending the meeting

The Registration Guidelines (Blue Button) shows the registration inclusions and other products.



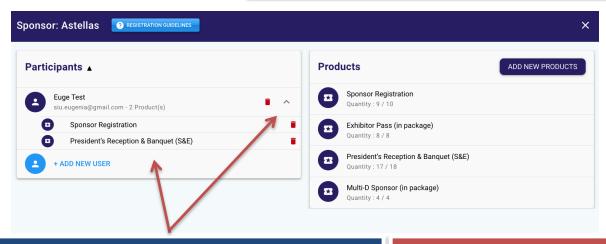
STEP 2b | Register your participants



STEP 2c | Register your participants

3. Register your participants

Once you have entered the name of the participant(s), simply drag the product(s) from the right to the participant's name on the left. It is saved automatically.



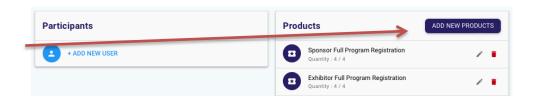
- See the products the participant has been registered to by clicking on the arrow.
- You can delete a product by clicking on the red trash icon.
- You can delete a participant by clicking on the red trash icon.
- When deleting, the products will reflect back under the products list.

The Exhibitor Portal does NOT send automated emails to your participants. The **Sponsor/Exhibitor Admin is responsible** to communicate with them about their registrations.



STEP 2d | Register your participants – Purchase Products

4. Click in "Add New Products" if you want to purchase extra badges, events tickets or more registrations.



The Products are divided in sections. Click the [+] on the left to view the content.

- 1. Sponsors & Exhibitor Registration
- Exhibitor extra badges
- Industry registrations
- CUA-CUOG Multidisciplinary
 Meeting
- 2. Networking Events Tickets



+ NETWORKING EVENTS - Additional Tickets / ACTIVITÉS DE RÉSEAUTAGE - Billets supplémentaires

Exhibitor Extra Pass includes the following from June 29 – July 1:

· Access to the Exhibits Hall

+ SPONSORS & EXHIBITORS REGISTRATION

- Daily light breakfasts, breaks and lunches in the Exhibits Hall for the duration of the exhibits
- CUA Networking Reception, Saturday, June 29, 17:30. Attire: smart casual
- Does NOT include access to the scientific sessions, nor the President's Reception and Banquet

Industry - Includes the following from June 29 – July 1:

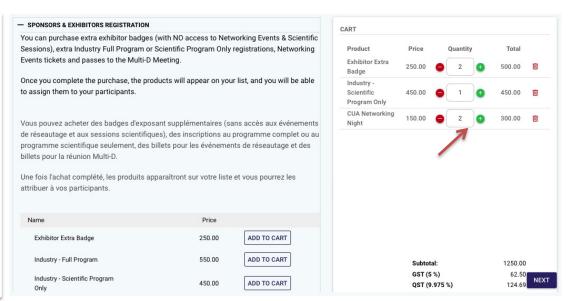
- Access to all Scientific Sessions and Exhibits Hall
- Daily light breakfasts, breaks and lunches
- CUA Networking Reception, Saturday, June 29, 17:30. Attire: smart casual



STEP 2e | Register your participants – Purchase Products

5. Adding New Products

- 1. Click on the [+] to expand the content.
- 2. Select the product you wish to add by clicking on the button "Add to Cart".
- 3. On the right column, select the quantity you want [+ and buttons].
- 4. Press "Next" when ready to proceed for payment.



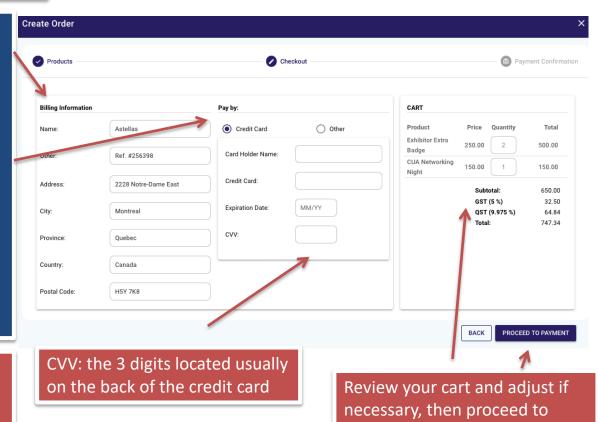




STEP 2e | Register your participants – Purchase Products

Billing Information, Payment & Cart.

- 1. Add your Billing Information.
- 2. Pay by. Add Credit Card complete information required (only <u>Visa and MasterCard are accepted</u>). Select Other if you are paying with a cheque or other method of payment.*
- 3. Review Cart. If you need to adjust click in "Back", if not click the "Proceed to Payment" button to process your payment.
- * If you select "Other" in Pay by, please notify us at registration@cua.org with further payment information.





https://cuameeting.org/sponsorship-exhibits



payment.

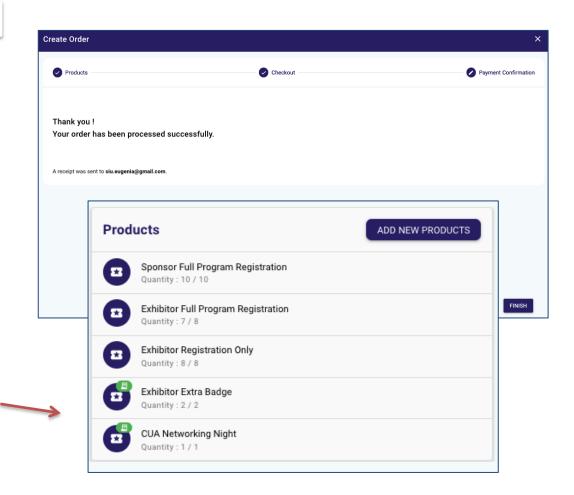
STEP 2f | Register your participants – Purchased Products

Order Processed Successfully

- Click on the "Finish" button.
 To go back to the Products & Participants page.
- You have received your invoice via email.
 Look for the subject:
 Confirmation of Registration.

See the new purchases on the Products list, ready to be assigned.

Drag the product(s) to the participant name(s). It is saved automatically.





https://cuameeting.org/sponsorship-exhibits

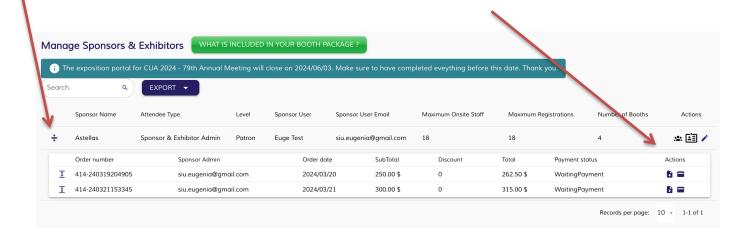


STEP 2g | Register your participants – Invoice

Download Invoice / Receipt

Under "Manage Sponsors & Exhibitors"
 Click on the the arrow on the left of your company's name

- 2. Review orders
 Under the actions column on the right, you can:
- Download your receipt
- Proceed to payment with a credit card if the order status is "waiting for payment".

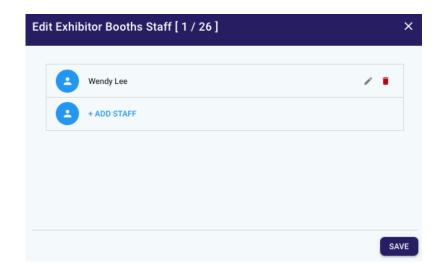


STEP 3 | Assign Exhibitor Booth Staff

1. Click on the People Icon

- Click on the "Add Staff" button.
- 2. Enter the name of the staff member(s).
- 3. Click "Save".

These are the names that will appear on the CUA Meeting App.



You can edit the names by clicking on the gray pencil icon or delete them by clicking on the red garbage icon. Then click "Save". Closing the window [X] will not save the information.

Registration Terms & General Assistance

Taxes

The following tax will be added to the registration fees: 5% GST.

The registration deadline for Exhibitors and Sponsors is Monday, June 3rd, 2024.

The Exhibitor Portal will close on June 3rd.

Changes after this date, please send them to registration@cua.org

For additional questions or inquiries on the Registration process, please contact us via email at registration@cua.org

